

# Zendesk Customer Service Professional Certificate

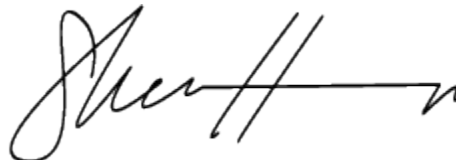
Learning Path completed by Poonam Karki  
Feb 21, 2026 at 11:27PM UTC • 4 hours 31 minutes

Top skills covered

Relationship Building

Troubleshooting

Customer Service



Shea Hanson, Head of Learning Content Strategy

